

# CABINET

# Meeting: Wednesday, 5th February 2014 at 18.00 hours in Civic Suite, North Warehouse, The Docks, Gloucester, GL1 2EP

## ADDENDUM

The following item although provided for on the agenda front sheet was not available at the time of dispatch:

# 8. MONEY PLAN 2014-19 AND BUDGET PROPOSALS FOR 2014/15 (PAGES 5 - 10) To consider a Report of the Cabinet Member for Performance and Resources reviewing the Council's Money Plan for recommendation to the Council, and approve budget proposals for the Council's 2014/15 budget. The following appendix will follow: Appendix 8 Budget Consultation

Julian Wain Chief Executive This page is intentionally left blank

### 1. Results of Budget Consultation

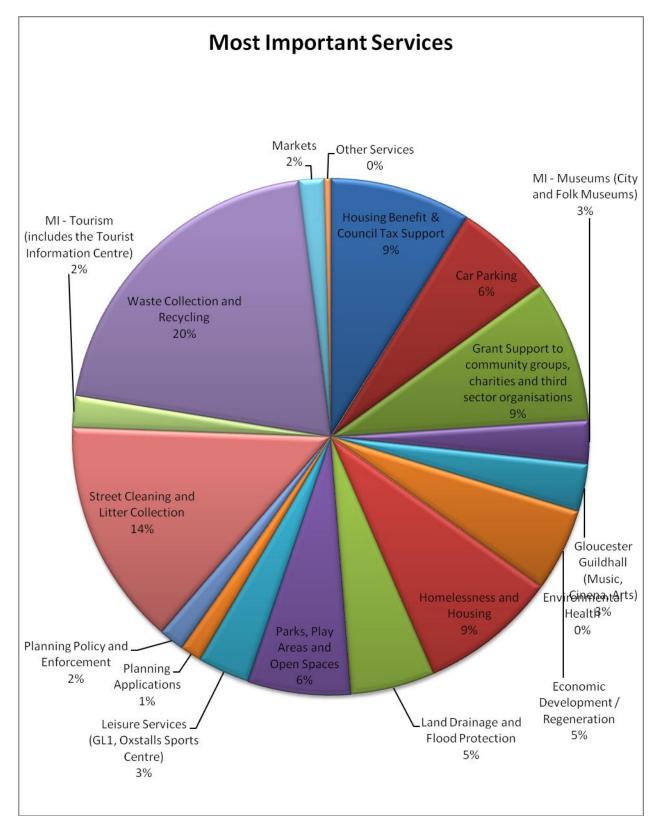
- 1.1 The council's budget consultation for 2014/15 has utilised an on-line interactive budget survey developed with Govmetric, a link to which has been available on the council's website. Leaflets were also available from the council reception at the city council offices at the Docks, GL1, Oxstalls Sports Park, the Guildhall, and at the City or Folk museums. Consultation has also taken place though through a meeting with Voluntary & Community Sector on 30<sup>th</sup> January 2014 (Grants and Community Services Forum) and with staff representatives through Trade Union briefings.
- 1.2 Any callers to the council by telephone during the consultation period were also given the opportunity to take part in the survey by customer services staff.
- 1.3 Throughout this process, views of the public and other partners/stakeholders have been sought on the council's financial plans including levels of spending, potential efficiencies and budget savings, as well as opinions on the level of council tax increases and other fees and charges.
- 1.4 The online and offline consultation also highlighted the savings the City Council has already made and highlighted the share of Council tax received by the City.
- 1.5 There were 792 responses received as part of the consultation process

### 2. Consultation responses

### *Q.* Which Council Services are most important to you?

The consultation asked for the people to select the 3 **most** important services provided by the Council from eighteen options, the top 6 and the % are as follows;

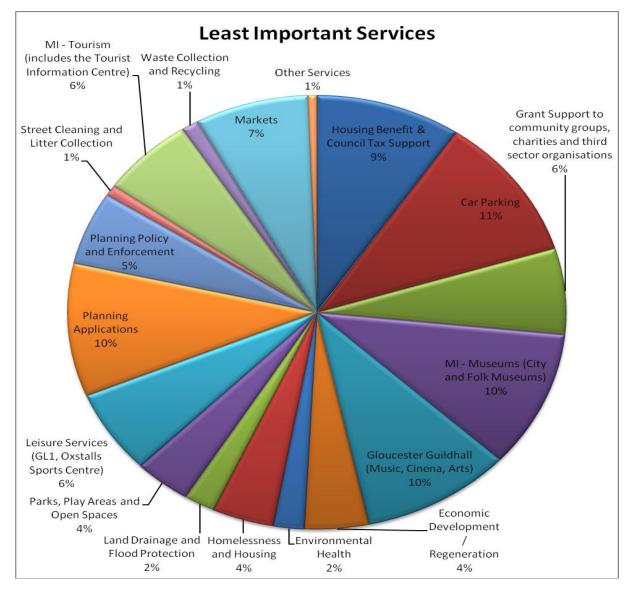
| 1. | Waste Collection                      | 20% |
|----|---------------------------------------|-----|
| 2. | Street Cleansing & Litter Collection  | 14% |
| 3. | Housing Benefit & Council Tax Support | 9%  |
| 4. | Homelessness & Housing                | 9%  |
| 5. | Support to VCS                        | 9%  |
| 6. | Parks, play areas and open spaces     | 6%  |



The consultation asked for the people to select the 3 **least** important services provided by the Council from eighteen options, the top 6 and the % are as follows;

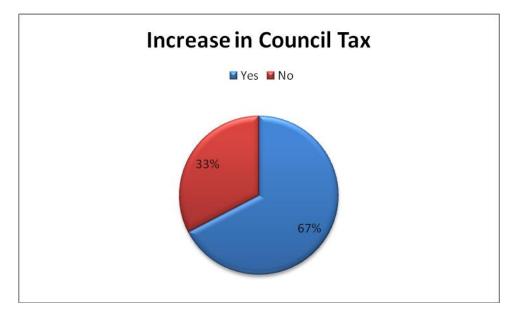
| 1. | Car parking                                | 10.8% |
|----|--|-------|
| 2. | Museums (City & Folk Museums)              | 10.2% |
| 3. | Planning Applications                      | 9.9%  |
| 4. | Gloucester Guildhall (Music, Cinema, Arts) | 9.8%  |
| 5. | Housing Benefit and Council Tax Support    | 9.4%  |
| 6. | Support to VCS                             | 6.0%  |

The chart below details response for all areas;



It should be noted that both Housing/Council Benefit and Support to the VCS appeared in both the top 6 of most important **AND** least important categories.

Q. Would you agree to a council tax increase to protect some services?

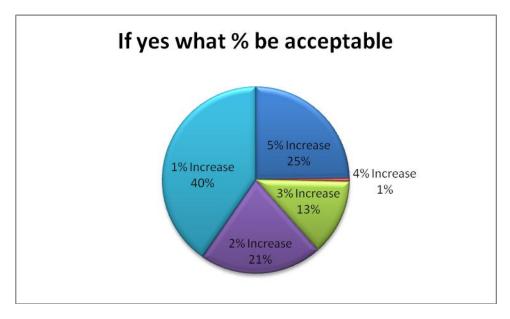


The chart below details response to this question;

A subsidiary to this question was;

If yes, what level of increase would be acceptable?

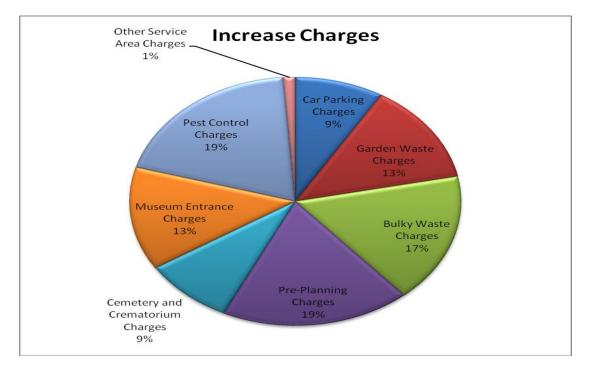
The chart below details response to this question;



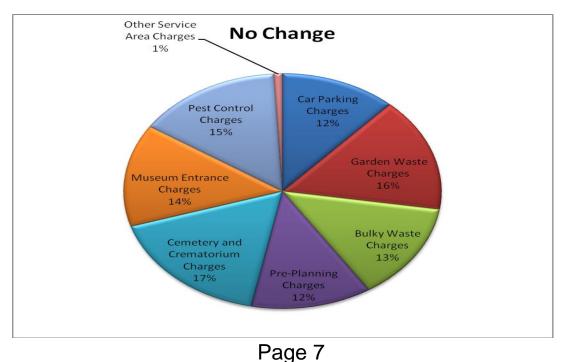
### Q. Should the council increase or make additional charges for services

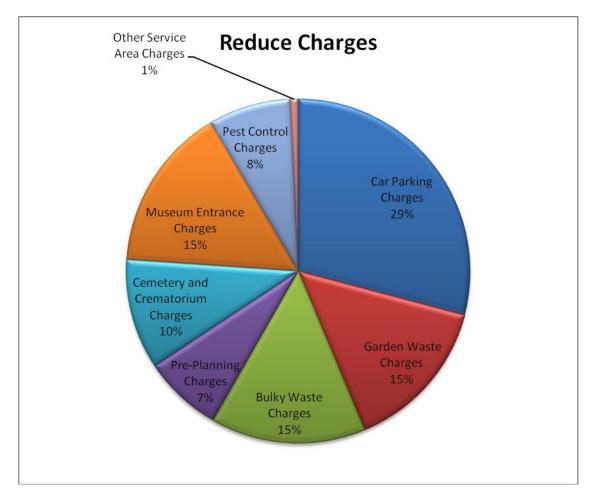
The consultation asked for the people to select charges by the Council from 7 options, and also any other possible options;

The chart below details response to this question of charges to increase, % of responses;



This chart details charges where no change was selected, % of responses;





This chart details charges where reduce was selected, % of responses;